

**PostNord Sverige** 

Kundservice Box 242 SE – 721 06 Västerås

2025-11-24 Solna

## New Procedures for Registered Letters (Rek) via PostNord

Starting January 1, 2026, it will no longer be possible to use stamps as a payment method for Registered Letter services (domestic and international).

Embassies that have previously asked customers to send pre-addressed return envelopes with stamps for returning documents using the Registered Letter service will need to review and adjust this routine.

In 2026 customers will purchase Registered Letter service via PostNord's "Buy Postage" online at **postnord.se/kop-frakt**. After the purchase, the customer prints a label (on their own printer or at one of PostNord's service points) and attaches it to the return envelope.

This change will result in a more time-efficient process for the embassy, which will then simply drop off the item at a service point where the label is scanned when the documents are sent to the recipient.

Best regards,

**PostNord** 

PostNord Sverige AB

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