

# Reserved Seat Project for Foreign Student Groups

**Taiwan High Speed Rail Corporation Ltd.**

[http://www.thsrc.com.tw/index\\_en.html](http://www.thsrc.com.tw/index_en.html)

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# Reserved Seat Project for Foreign Student Groups



- To encourage foreign student groups to travel in Taiwan, THSR intends to approve these groups to reserve seats in advance.
- Applicable Passengers: Foreign student groups apply for the group tickets must through travel agencies that collaborate with Taiwan High Speed Rail.
- Applicable Period:
  - Bookings are available to be made in 2 months- 12 months prior to the date of departure.
  - Not available for departure during the specific holidays or any specific period notified by THSR.
- Cabin Class: THSR reserved seats in Standard Class
- Minimum Passengers: Applicable to a student group with 11 or more passengers. The numbers of seats reservation are only up to 300 seats in a train ;for more than 300 passengers, those will be arranged to trains before or after the specified train.
- Discount: Each ticket offers 5% discount to the full fare of standard class seats.
- Refund and Modification: The regulations are identical to that of the existing group tickets .

# Processes to Book The Student Group Tickets



**Foreign student groups apply for the group tickets through travel agencies**

(Available to be made in 2 months- 12 months prior to the date of travel)



**THSR receives the booking application**

(The school provides THSR with the required documents through the agency)



**THSR confirms the booking**

(1. Agencies prepay deposit to THSR ; 2. THSR completes the booking when the ticket reservation starting date opens ; 3. Agencies square up the remaining balance within 3 working days when the booking complete.)



**THSR issues Student Group Tickets**

# Chartered Train Project



- The customer asks for a Chartered Train service if the scheduled train does not meet the demand of a giant group.
- Applicable Passengers: a group consist of more than 800 passengers with a application via THSR's collaborated travel agencies, as per our suggestion.
- Applicable Period:
  - Bookings are available to be made in 2 months- 12 months prior to the date of travel.
  - Not available for departure during the specific holidays or any specific period notified by THSR.
- Fare: all 989 seats charged by standard class fare in 1 of the following 3 sections, with a 5%-off discount (the prior deposit of NTD 150K included)  
(a table of the quotation on next slide.)

# Chartered Train Project (Cont'd)



Section	No. of standard seats	Fare per standard seat	No. of business seats	Fare per business seat	Total(NT\$)
Nangang - Zouying	923	1,450	66	2,375	1,495,100
Nangang – Taichung	923	710	66	1,260	738,490
Taichung - Zouying	923	750	66	1,320	779,370

- Refund and Modification: the modification on the journey time and section is available until 14 days prior to the date of travel. The refund may cause a cancelling fee of NTD 20 per ticket until 7 days prior to the date of travel, and furthermore, the deposit also becomes non-refundable if the refund request is made within 7 days prior to the date of travel.

# Processes to book a Chartered Train Service



**Foreign student groups apply for the group tickets through travel agencies**

(Available to be made in 2 months- 12 months prior to the date of travel)



**THSR receives the booking application**

(The school provides THSR with the required documents through the agency)



**THSR confirms the booking**

(1. Agencies prepay deposit of 30% of the total charge to THSR ; 2. THSR completes the booking when the ticket reservation starting date opens ; 3. Agencies square up the remaining balance within 3 working days when the booking complete.)



**THSR issues Student Group Tickets**

# THSR Museum



- Located at THSR Taoyuan station, THSR Museum is the only theme museum of high-speed rail, consist of 25 topics separated in 2 exhibition halls about the development/operation/maintenance and documentary record. We will lead visitors through the history and enterprise spirit with high-tech interactive devices and well-knowledged guides.
- Open hours : Tue.-Sat. 09:30~12:30 & 14:00~16:30 (except national holidays)
- Fare : free of charge
- Online Reservation : [click here](#)
- We recommend less than 50 persons per batch of visit due to the capability of the exhibition hall. English and Japanese guides are available.





# THSR's collaborated agencies



# Unavailable periods in 2020



Holidays	Period
National Election	01/10(Fri) ~ 01/13(Mon)
Lunar New Year	01/22(Wed) ~ 01/30(Thu)
228 Memorial Day	02/27(Thu) ~ 03/02(Mon)
Tomb Sweeping Day	04/01(Wed) ~ 04/06(Mon)
Labor Day	04/30(Thu) ~ 05/04(Mon)
Mother's Day	05/08(Fri) ~ 05/11(Mon)
Dragon Boat Festival	06/24(Wed) ~ 06/29(Mon)
Mid-Autumn Festival	09/30(Wed) ~ 10/05(Mon)
Double Tenth Day	10/08(Thu) ~ 10/12(Mon)
New Year	2020/12/31(Thu) ~ 2021/01/04(Mon)

\*the unavailable periods in 2021 is supposed to be announced in July, 2020.



**Thank You!**